

ST. GEORGE *Rewards*

TERMS AND CONDITIONS UPDATED AUGUST 2022

1. RESPONSIBLE REWARDS & MEMBERSHIP PROGRAM

- 1.1. St. George Leagues Club supports responsible gambling and operates a responsible reward program for members, St. George Rewards.
- 1.2. There is a membership cost to join St. George Rewards is shown below and as such, every person must first be a financial member of St. George Leagues Club to participate in the St. George Rewards Program.

Membership Years	Membership Cost
1 year	\$19.80
3 years	\$40.00
5 years	\$65.00
Associate 1 year	\$13.00
Associate 3 years	\$19.00

- 1.3. To join, a proposed Member is required to complete a Club membership application form via Reception or the website to be approved and provided by St. George Leagues Club.
- 1.4. Once the Club membership application has been processed the member is automatically included in the St. George Rewards program. Participation in the program by a member constitutes acceptance by that member of the Terms and Conditions unless the member requests to be removed from the St. George Rewards program, at which point the member would cease participation.
- 1.5. Every member has a choice to participate in St. George Rewards by insertion of their membership card into a machine reader or presentation at the point of purchase.
- 1.6. Membership of the program is activated from the time the membership is processed and the member receives their membership card.
- 1.7. Member Tiers are reviewed every month for tier escalation and for relegation twice a year in February and August.
- 1.8. You must be 18 or over to be a Member of St. George Rewards and the member must not be a self-excluded member or barred member of St. George Leagues Club.
- 1.9. All marketing, promotional and communication materials form part of the Terms related to St. George Rewards.

- 1.10. The Terms (including benefits) may be changed at any time without notice by St. George Leagues Club. The St. George Rewards program elements when updated will be updated on relevant publications and can be found at Reception in the Club or as applicable in writing to the Club.
- 1.11. St. George Leagues Club will use its best endeavours to provide notice to Members of any changes to the Terms where there is a material adverse effect on Members in venue, writing, email, SMS or push notification on any current and future Club digital devices such as an App. This condition is not applicable if the change is required by legislative or Government directive. It is the responsibility of the Member to stay up to date with these Terms.

2. MEMBER PROGRAM BENEFITS AND DETAILS

- 2.1. The following table of contents details the current offers and benefits offered to members who participate in St. George Rewards.

	RED	GOLD	PLATINUM	DIAMOND	DOUBLE DIAMOND
Tier credits (12-months)	Entry	8,000	40,000	80,000	120,000
Earn rewards points	✓	✓	✓	✓	✓
Food and beverage pay by cash discount	10%	10%	10%	10%	10%
Food and beverage pay by points discount	Up to 10%	Up to 20%	Up to 30%	Up to 40%	Up to 50%
Birthday points gift	\$10	\$25	\$50	\$100	\$200
Accelerated entries to member promotions, offers and surprises	x 1	x 2	x 3	x 4	x 5
Daily Uber allowance	\$5	\$10	\$25	\$50	\$75
Complimentary raffle tickets		\$5	\$15	\$20	\$40
Invitation to exclusive annual events			✓	✓	✓
Christmas gift				✓	✓
Retain reward points				✓	✓
Valet parking					✓

- 2.2. Members can earn, receive, and redeem reward points at St. George Leagues Club. For details see St. George Rewards brochure for how to earn and where to enjoy.
- 2.3. St. George Leagues Club membership cards are issued for the personal use of the member and are non-transferable. Cards cannot be lent, borrowed, or used by any person who is not the member on the card.
- 2.4. Additional Membership rules will apply to St. George Rewards as already applied to the Clubs membership policy.
- 2.5. The member is responsible for keeping their membership card and Personal Identification Number (PIN) secure as use of rewards points, other Member benefit is the sole responsibility of the member.

- 2.6. A member must immediately notify St. George Leagues Club of changes to their details, advise of any lost, stolen, or malfunctioning membership card or any unauthorised use of your membership card.
- 2.7. You are responsible for your rewards points, other Member benefits or offers.
- 2.8. St. George Leagues Club may at its discretion adjust a member's reward points, benefits or Tier status and may cancel your membership if you misuse your card, rewards points, benefits, or Club facilities or allow someone else to impact negatively impact the Program.
- 2.9. St. George Leagues Club may adjust your rewards points and other Member benefits if they incorrectly accrue or on the suspension of your Club Membership, or cancellation of your membership.
- 2.10. Member discounts are provided for participating food and beverage outlets at St. George Leagues Club and will not exceed the designated percentage discount off as stated in the table. Food and beverage discounts cannot be used in conjunction with any other offer.
- 2.11. Members are provided an annual birthday gift based on the Tier level a member is in within their birthday month. Points can be collected from the Rewards Kiosk within the month of their birthday stated on their membership application form.
- 2.12. Members have access to accelerated entries based on Tier Status into member promotions, offers and surprises determined by St. George Leagues Club and will vary from time to time in both value, timing, delivery and offer type. All entries are based on designated entry multipliers listed in the Rewards table above.
- 2.13. St. George Leagues Club shall not be liable for indirect, incidental, special, exemplary, punitive, or consequential damages experienced by members when engaging with Uber for transportation to and from the Club.
- 2.14. Complimentary Raffle Tickets are available to designated Tier members when raffles are active within the Club. Cannot be used in conjunction with any other offer.
- 2.15. Invitations to annual events are limited and therefore based on a first in, first served basis for qualifying Tiered members. Sufficient notification, time and communication notices will be provided to members to accept event invitations.
- 2.16. Annual Christmas gifts are provided to members in designated Tiers and will not exceed a maximum value of \$250 per member per gift annually. It is the members choice to accept and collect all gifts.
- 2.17. Valet parking is available for members in the Double Diamond Tier with parking onsite.
- 2.18. Malfunction of any or all promotions, earning methodologies or incorrect data entry that causes a member to inaccurately receive a benefit, bonus or Tier upgrade will be deemed incorrect and the transaction will be reversed with clear and timely notification to the member of the correction to their Membership Program.

- 2.19. Upon the Member's death or exclusion from the Club all St. George Rewards membership, cards, rewards points, Tier credits and any other Member benefits and privileges cease to be valid.
- 2.20. New members to join St. George Leagues Club can match an equivalent Tier in St. George Rewards based on their status in an external Club Rewards Program. Members are required to show evidence of Tier Status in a fellow Club membership program, at which time will be granted immediate access to the equivalent Tier in St. George Leagues Club and thus enter and experience all benefits associated with the equivalent Tier.
- 2.21. A proxy is not acceptable for members to collect and redeem member rewards of any kind, unless in writing and approved by management of St. George Leagues Club.

3. TIER CREDITS AND REWARDS POINTS

- 3.1. One (1) tier credit and reward point is earned per \$10.00 turnover on Electronic Gaming Machines (EGMs) and \$30.00 on Multi-Terminal Gaming Machines (MTGMs).
- 3.2. One (1) tier credit and reward point is earned per \$1.00 spend in the club on food, beverage, and reception.
- 3.3. Tier credits are not redeemable for cash or goods and services, they are simply a measurement of the members Tier in St. George Rewards.
- 3.4. Tier credits/status are based on a monthly review for escalation and bi-annual review in February and August for relegation.
- 3.5. St. George Leagues Club provides Members with the opportunity to earn reward points through the St. George Rewards program to be redeemed for certain products such as food, beverage, EFTPOS cards, gift cards and other goods provided by St. George Leagues Club.
- 3.6. Reward points are earned when you correctly swipe or insert your membership card for all eligible club transactions, Gaming, POS, and additional earning point stations.
- 3.7. One Reward point is equal to 1 cent, so 100 points is \$1.00
- 3.8. St. George Rewards reward points expire annually on 30 June, except Diamond and Double Diamond Tiers, and St. George Leagues Club reserves the right to change this condition at any time.
- 3.9. Reward points are not redeemable for cash.
- 3.10. St. George Leagues Club may terminate your access to St. George Rewards, and your participation in any or all benefits or eligibility to redeem your existing points at any time if you commit a serious breach of the Terms or any other terms of St. George Leagues Club, St. George Rewards or you have been excluded from the Club.

4. ADDITIONAL CLAUSE FOR APPLICATION AS RELEVANT

- 4.1. St. George Leagues Club is subject to the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 and the rules under the Act ("AML/CTF Laws"). St. George Leagues Club if legally obliged to by regulatory and/or law enforcement agencies or to other third parties, may provide the regulatory and/or law enforcement agencies or to other third parties with requested information about a member's participation in St. George Leagues Club's St. George Rewards.
- 4.2. It is the sole responsibility of the member to provide up to date personal details relating to mailing address, contact telephone/mobile numbers and email address as relevant. St. George Leagues Club accepts no responsibility for communication interruptions related to a Club member failing to provide current contact details.
- 4.3. Please refer to our Privacy Policy on the St. George Leagues Club website for full information or please contact a Manager of St. George Leagues Club for a copy of our Privacy Policy.
- 4.4. St. George Leagues Club decisions in relation to St. George Rewards are final and binding. Enquires about the St. George Rewards can be made via emailing, calling the Club, or visiting Reception.
- 4.5. NSW Law – The Terms & Conditions are governed by NSW law, including the Gaming Machine Regulation 2019.